





FACTSHE1 2022/2023

* Valid as from: 01st Feb 2022 to 31st Jan 2023

HERITAGE LE TELFAIR GOLF & WELLNESS RESORT

our refined small luxury hotel

A beguiling blend of luxury, intimacy and elegant architecture exuding the ambiance of grand tradition properties for a stay tailored around fine dining, personalised service, exclusive spa facilities and access to a multi award golf course. Named after famous Irish naturalist, Charles Telfair, who lived in the area in the 19th century, the hotel basks in the history of Mauritius and the Bel Ombre region showcasing the rich heritage of our island.











RESORTS HIGHLIGHTS

- Affiliate member of Small Luxury Hotels of the World Privileged access to all Heritage Bel Ombre facilities Offering a unique Gourmet Bliss dining passport on the island
- Elegant colonial architecture
- Butler at your service in all our suites
 A 2,500 sqm Wellness Pavillon with a unique Wellness Bliss optional package
- 1 km of pristine beach
- Unlimited free green frees on our 18 holes championship golf course, Heritage Golf Club
- Complimentary baby corner for toddlers under 3 years of age
 A heated pool for all our guests (heated during winter time, i.e
- from May to end of September)

 A choice of 12 restaurants across the Domaine with different gourmet experiences
- 3 different wine cellars across the Domaine
- Certified "Green Key" hotel Ecocert certified bathroom amenities
- Solar heated pool at the kids club

HERITAGE RESORTS

A UNIQUE DESTINATION

Situated on the unspoilt south coast of Mauritius within 2500 hectares of preserved parkland, Heritage Resorts offers a palette of luxury hospitality designed with the perfect blend of superb beach, luxuriant nature, history and adventure. A unique destination boasting the best golf course in the Indian Ocean, varied culinary concepts in 12 restaurants, exceptional spas, a Nature Reserve and a 19th century historic plantation house.

3 Types of Luxury Accommodation







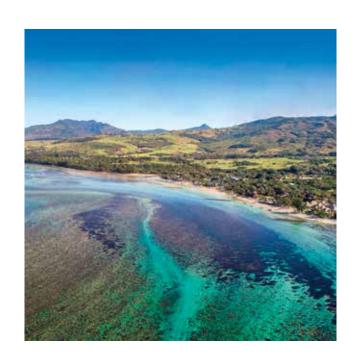
HERITAGE LE TELFAIR

HERITAGE THE VILLAS

HERITAGE AWALI

WHY CHOOSE HERITAGE RESORTS?

- A unique destination on the unspoilt south coast of Mauritius
- A multi-awarded 18 hole championship golf course
- Diverse cuisines in 12 restaurants
- 1km of white sandy beach facing a preserved lagoon
- Exceptional wellness experiences
- Baby & kids club and teens activity programme
- 19th century historic plantation house
- Wide choice of water sports
- · A trendy beach club
- · A Nature Reserve
- Kite surf spot and school
- · A seashell museum
- Heated pool (in winter)
- Upcoming 2nd 18-hole golf course (La Réserve Course)



ACCOMMODATION

- Designed as a quiet village with 20 separate villas of 6 or 8 suites
- garden views

 Room decor inspired by contemporary plantation house style



CATEGORY	NO	SIZE OF SUITE	ACCOMMODATION
Deluxe Suite	58	54 m² – 62 m²	 Deluxe Suite overlooks our lush gardens Deluxe Seaview Suites overlooks our beautiful lagoon Suite is equipped with a Queen-size bed or twin beds and a sofa bed. Interleading Suites are available on request
Deluxe Sea View Suite	54	34 1112 – 02 1112	 • Max Occupancy: 2 adults and 2 children (<12 years) or 1 teenager or 3 adults • A baby cot can be added on request • Kids or teenagers in own room: Max of 4 kids under 12 years or 3 teenagers
Deluxe Beachfront Suite	16	54 m²	 Beachfront Suites can be either on Ground Floor or first floor Suite is equipped with a Queen-size bed or twin beds and a sofa bed Interleads with Junior Suites Beachfront and Ocean Suite Beachfront Max Occupancy: 2 adults and 2 children (<12 years) or 1 teenager or 3 adults A Baby cot can be added on request Kids or teenagers in own room: Max of 4 kids under 12 years or 3 teenagers
Junior Suite Garden View	8	81m²	 Overlooks our lush gardens and river Suites can be either on Ground Floor or first floor Suite is equipped with a Canopy Queen-sized bed No canapé bed available in this category Interleads with Deluxe Suites Max Occupancy: 2 adults and 1 infant A Baby cot can be added on request
Junior Suite Beachfront	12	81m²	 Can be either on Ground Floor or first floor Suite is equipped with a Canopy Queen-sized bed No canapé bed available in this category Interleads with Deluxe Beachfront Suites Max Occupancy: 2 adults and 1 infant A Baby cot can be added on request
Senior Suite Garden View	2	102m²	 Senior Suite Garden view overlooks our lush gardens and river Senior Suite Sea view overlooks our beautiful lagoon Senior Suites do not interlead to any category This suite category offers the luxury of a separate living/dining room
Senior Suite Sea View	6		to the bedroom • The bedroom is equipped with a Canopy Queen-sized bed • The Living room is equipped with a dining table and a sofa bed • Max Occupancy: 2 adults and 2 children (<12 years) or 1 teenager or 3 adults • A baby cot can be added on request
Ocean Suite Beach Front	2	104m²	 On Ground Floor only with direct access to the beach This category interleads to a Deluxe Beachfront Suite The Ocean suite offers the luxury of a separate living/dining room to the bedroom with an en-suite bathroom and an outdoor shower The bedroom is equipped with a Canopy Queen-sized bed The Living room is equipped with a dining table and a sofa bed Max Occupancy: 2 adults and 2 children (<12 years) or 1 teenager or 3 adults A baby cot can be added on request

SUITES PLANS*

Deluxe Suite Deluxe Seaview Suite & Deluxe Beach Front Suite 62 m² Junior Suite Garden View Junior Suite Beach Front 81 m²

Senior Suite Garden View Senior Suite Sea View 102 m²







Ocean Suite Beach Front 104 m²



SUITES FACILITIES:

- Free wifi in room
- Balcony or terrace
- Individually controlled air conditioning
- · Overhead ceiling fan
- Electronic safe
- Interactive LED TV
- Telephones with IDD
- Mini bar
- Free tea and coffee facilities
- Kettle
- Nespresso machine + capsules
- En suite spacious bathroom with bath tub, separate shower and separate toilet
- Ecocert certified bathroom amenities
- Bathrobe and slippers
- Hairdryer
- Shaver sockets
- Dressing
- 24\7 Room service
- Possibility of inter-leading rooms
- Residence Host / Butler
- Iron and iron board
- Baby accessories on request

^{*}Indicative plans- Non contractual

RESTAURANTS & BARS

Heritage Le Telfair Golf & Wellness Resort has a wonderful selection of restaurants and interactive cuisine concepts for a culinary discovery of flavours.

DRESS CODE IN ALL OUTLETS EXCLUDING HERITAGE LE CHÂTEAU:

Casual smart as from 6.30pm

Compulsory trousers or bermudas, collared shirts and closed shoes for men.

DRESS CODE AT HERITAGE LE CHÂTEAU:

Smart as from 7.00pm

Compulsory trousers, collared shirts and closed shoes for men.





ANNABELLA'S

- Main restaurant
- Cuisine: Grande Brasserie
- Capacity: 160 seats
- · Opening hours:
 - » Breakfast: 6.30am 10.30am
 - » Dinner: 7pm 10pm
- Service: Market menu or Market buffet
- Wine cellar: Daily wine & cheese degustation with the sommelier
- Outdoor plancha BBQ in a privatised garden area
- Kids menu available
- Non-smoking restaurant

GIN'JA

- Pan-Asian restaurant set on the beach and overlooking the lagoon.
- · Cuisine: Pan Asian
- · Capacity: 60 seats
- Teppanyaki corner: up to 8 pax
- · Children under 12 years old are not allowed
- · Opening hours:
 - » Lunch: noon 3pm 'A la carte'
 - » Dinner: 7pm 10pm 'A la carte'
 - » Bar: 5pm 10pm 'Champagne bar'
- Non-smoking restaurant
- Open 6 days a week

CAVENDISH BAR & LOUNGE

- Relaxed piano bar atmosphere
- Library with Indian Ocean books' collection
- Variety of Mauritian & old rums
- Snooker table (accessible as from 12 years old)
- Opening hours: 10.30am 11.30pm
- Light meals service: noon 5pm 'A la carte'
- Non-smoking bar
- Daily evening entertainment

LE PALMIER

- Beach restaurant specialised in seafood & palm heart.
- Opening hours:
 - » Lunch: noon 3pm
 - » Dinner: 7pm 10pm
- Wellness, Mauritian and seafood dishes selection
- Lobster Evening weekly
- Seafood degustation in a privatised beach area
- Non-smoking restaurant
- Open 6 days a week

BEACH & POOL SERVICE

- Food service Bento Box/ 'A la carte': noon 3 pm
- Beverage service: 9am 6pm

LE KIOSQUE GOURMAND

 Selection of homemade seasonal ice cream, sherbets & pancakes: noon - 6pm

Cooking classes and wine tastings are also available with supplement and on reservation (minimum of guests required)

AT HERITAGE AWALL





SAVANA

- Main restaurant
- Cuisine: International
- · Capacity:
 - » interior 210 seats
 - » exterior 70 seats
- · Opening hours:
 - » Continental breakfast: 5am 7am
 - » Full buffet breakfast: 7am 10:30am
- » Dinner: 7pm 10pmService: themed buffets
- Non-smoking restaurant
- Adults corner (40 covers)
- · Qualified sommelier & wine steward

KUZINI

- · Cuisine: Italian
- · Capacity:
 - » interior 55 seats
 - » exterior 25 seats
- Opening hours: 7pm 10pmService: 'à la carte'
- Non-smoking restaurant
- Qualified sommelier & wine steward
- · Open 6 days a week

INFINITY BLUE

- Pool and beach restaurant
- Cuisine: International
- · Qualified sommelier & wine steward
- Capacity: 120 seats
 Opening hours:
 » lunch: noon 3pm
- - » dinner: 7pm 10pm
- · Service: 'à la carte'
- Non-smoking restaurant
- · Open 6 days a week

AMAFROOTY

- Cuisine: Light lunch
- Opening hours: noon 4pm
- Service: 'à la carte'
- Ice cream parlour: noon 5pm

7AFARANI

- · Cuisine: Indian
- Capacity: 40 seats
- · Opening hours: 7pm 10pm
- Service: 'à la carte'
- · Adults only restaurant
- Non-smoking restaurant
- · Qualified sommelier & wine steward
- Open 6 days a week

BOMA

- Open-air restaurant (African show and bonfire)
- Cuisine: African style BBQ
- Opening hours: 7pm 10pm
- Service: Buffet style
- Open twice a week weather permitting



HERITAGE LE CHÂTEAU



- 19th century plantation house
- · Wine cellar
- · Wine & Terrine tasting with the sommelier
- Bel Ombre products exclusively used in proposed dishes
- Can be privatised for weddings and / events
- Cuisine: refined cuisine designed by a 2 Michelin stars' Chef David Toutain
- · Capacity: 80 seats
- · Opening hours:
 - » High Tea with selection of fine pastries: 3pm 6pm
 - » Dinner: 7pm 10pm
- Service: 'à la carte' on reservation
- Non-smoking restaurant
- · Open 6 days a week

ONE NIGHT PACKAGE AT HERITAGE LE CHÂTEAU





Experience the splendour of yesteryear at our iconic plantation house, Heritage Le Château

- With a supplement, a couple can experience a gastronomic dinner followed by an overnight stay at 'Heritage Le Chateau' and enjoy a sumptuous breakfast on the terrace the next morning. (Maximum capacity 2 adults)
- To be booked at the Guest Relations/Concierge upon arrival, subject to availability.

O'GRILL RESTAURANT AT HERITAGE GOLF CLUB

- Capacity: 82 covers (60 covered 22 outside)
- · Opening hours:
 - » Breakfast: 7am 11am
 - » Lunch: 12pm 3pm
 - » Snacks: 3pm 6pm
 - » Dinner: 7pm 10pm
- Service: 'A la carte'Non-smoking restaurant
- Qualified sommelier & wine steward
- · Closed on Sundays for dinner

HERITAGE C BEACH CLUB

The island's Sea, Sand and Sun experience offering 1 restaurant, 2 bars and a Rosé cellar

The Restaurant

- Cuisine: Themed buffet or A la Carte
- · Capacity: 120 seats
- Opening hours of the club from 7.30am midnight as follows:
 - » Breakfast: 7.30am 10.30am
 - » Lunch: noon 3pm
 - » Tapas: 3pm 6pm
 - » Dinner: 7pm 10pm
 - » Family brunch every Sunday

The Bars

- Gin Bar: 10am midnight
- Beach & Cocktail Bar: 10am 6pm
- Daily live entertainement

The Wine Cellar

· Wine cellar: largest selection of rosé on the island

THE 'DINING EXPERIENCE' HERITAGE BEL OMBRE

Guests on half board basis at Heritage Le Telfair have access to restaurants below for dinner:

Without supplement:

- Heritage Le Telfair: Annabella and Le Palmier* restaurants
- Heritage C Beach Club*
- Heritage Golf Club: O'Grill* restaurant

Guests are offered a food credit when dining in the following restaurants which are not part of half-board package:

- At Heritage Le Telfair: Ginja*
- At Heritage Awali: Infinity Blue*, Zafarani*, Kuzini*
- At Heritage Le Chateau*

Non-consumed credit cannot be redeemed. Vegeterian, gluten free menu are available (upon request)

*Upon reservation only and as per operating schedule

GOURMET BLISS

The exclusive zourn-et passport in Mauritius

FOOD & BEVERAGE

The exclusive gourmet passport in Mauritius

Breakfast

• Breakfast at Telfair's main restaurant, Annabella's or at Heritage C-Beach Club.

Lunch

- Lunch around Heritage Resorts in the following restaurants/ outlets:
 - » Heritage Le Telfair: Ginja, Le Palmier, Cavendish and "Beach & Pool Service".
 - » Heritage C Beach Club
 - » Heritage Awali: Infinity Blue & Amafrooty
 - » Heritage Golf Club: either at Club House, a Half way snack or Food & Beverage Cart.

Brunch

• Every Sunday at Heritage C Beach Club

Afternoon tea

- Heritage Le Telfair: selection of cakes, cookies, pancakes and homemade ice-cream at the "Kiosque" Gourmand.
- At Heritage Le Chateau: High tea selection and fine pastries

Dinner

- Dinner around Heritage Resorts in the following restaurants/outlets:
 - » Heritage Le Telfair: Annabella's, Le Palmier & Ginja.
 - » Heritage C Beach Club
 - » Heritage Awali: Infinity Blue, Savana, Kuzini, & Zafarani (adult only restaurant)
 - » Heritage Golf Club: O'Grill Restaurant
 - » Heritage Le Château

A food and beverage credit is offered for special evenings.

Bars available:

- At Heritage Le Telfair: Cavendish & Ginja
- At Heritage Awali: Zenzibar, Infinity Blue and Coco Shack.
- At Heritage C Beach Club: Gin Bar & Beach Bar.
- · At Heritage Golf Club: The Club House.
- At Heritage Le Chateau Lounge

Other services:

- Beach & poolside service at Heritage Le Telfair and Heritage C Beach Club.
- 24 hour room service available. Tray charge of Rs.300 per person is applicable.
- Mini bar (stocked with soft drinks, local beers, water, fruit
- juices, wine, chocolate bar, snacks and Nespresso capsules)
 replenished once daily.
- A picnic hamper will be available for guests leaving the resort for the day (to be booked with your butler 24 hrs in advance).





Beverages included in the Gourmet Bliss package:

- » Spirits Martini, Aperol, Campari, Pimms & Pastis.
- » Rum Selection of local rum (Chamarel, St Aubin, New Grove) & Imported Rum (Captain Morgan, Barcardi, Zacapa)
- » Whisky Johnny Walker Red Label, Ballantines, Jack Daniels, Jameson.
- » Gin Bombay Saphire, Gordons, Hendricks, Beefeater, Tanqueray.
- » Vodka Smirnoff, Belvedere, Absolute.
- » Beers Local, imported and alcohol free beers.
- » Soft drinks and juices.
- » Wines: Selection from Europe and the new world.
- » Bubbles by glass: Champagne, Method Champenoise, Prosecco.
- ***As per operating schedules of respective bars.

GOLF

- Free daily unlimited green fees at Heritage Golf Club, our 18-hole championship golf course excluding equipment and lessons.
- Complimentary golf cart with GPS for every round of golf (maximum of one per round per room per day), only applicable at Heritage Golf Club.
- Complimentary practice balls.

WELLNESS

- Free access to the Fitness Centre.
- Wellness program with daily selection of group activities such as Yoga, Reiki, Stretching, Pilates, Tai-Chi and Breathing sessions.

WATER SPORTS

- Sailing, Laser boat, kayaks, pedal boats, traditional fishing and Stand-up paddles.
- Daily Snorkeling trips and glass bottom boat trips
- Kite Surf initiation

LAND SPORTS

 Bocce-ball, Table tennis, Beach volley, Beach tennis, Speedminton, Golf initiation, Foot Golf, Disc Golf and Pitch & Putt.

ENTERTAINMENT

• Live music every night at Heritage Awali/Heritage Le Telfair and Heritage C Beach Club





TERMS & CONDITIONS

- The Gourmet Bliss package must be taken for the whole stay.
- The same meal plan should be booked by all members of the same family/party/group traveling together.
- "Gourmet Bliss" starts on arrival and ends on departure from hotel, regardless of check in/out times.
- No compensation of any kind shall be offered for non-consumed items within the "Gourmet Bliss".
- Guests are not allowed to offer their "Gourmet Bliss" benefits to other guests.
- All bills must be signed by the "Gourmet Bliss" guest as acknowledgement of consumption.
- The international imported drinks do not include 12 years' spirits and above.
- Dishes with Lobster, Foie Gras and Wagyu beef are with a supplement.
- The Exclusive Cellar lists within Heritage Resorts are not included in the "Gourmet Bliss".
- The hotels reserve the right to close one or more of their F&B outlets (without compensation) for renovation, bad weather conditions such as cyclone, occasional private functions or force majeure ... In such a situation, guests will be invited to dine in another outlet within the Domaine.
- Special meals, events and set-ups organized on the beach and in privatized areas within the hotels are not included.

WELLNESS & SPA EXPERIENCE AT HERITAGE LE TELFAIR





SEVEN COLOURS SPA

- Massages and Spa Rituals
- · Facials, Body and Beauty cares
- Customised treatments and Spa packages
- Seven Colours signature treatments
- · Beauty & Body cares by Thémaé®

HEALTH, NATURE AND WELLNESS EXPERIENCES

- WELLNESS SESSIONS
 - » Osteopathic session
 - » Reiki healing
 - » Tai-Chi & Qigong
 - » Yoga
 - » Meditation
 - » Pilates
 - » Nutritional consultation
 - » Stretching
- MIND-BODY PRIVATE SESSIONS
- FITNESS PRIVATE SESSIONS
- DAILY WELLNESS ACTIVITY PROGRAMME (Yoga / Tai-Chi / Reiki / Qi Gong)
 *As per hotel activity program
- WELLNESS CUISINE AND COOKING CLASSES
- DETOX AND FORTIFYING COCKTAILS
- WELLNESS NATURE EXPERIENCES (Wellness walks, guided silence grounding, nature trek & sunset Yoga in the nature)
- WELLNESS BLISS PROGRAM (Custom-fit to the guest's needs by our wellness expert)
- YEARLY WELLNESS ESCAPES

FACILITIES

- 2500 m² in the midst of tropical gardens
- 9 treatment rooms, including:
 - » 3 single treatment rooms
 - » 2 double treatment rooms
 - » 2 private double 'Outdoor Suites'
 - » 1 honeymoon suite
 - » 1 hairdresser, manicure & pedicure parlour
- 1 steam room and 1 Sauna
- 1 vitality pool relaxing bubble beds, Hydromassage jets & deluxe experience shower
- Wellness Sanctuary

Open daily from 9am to 8pm







WELLNESS BLISS PROGRAM



Your Wellness Bliss experience begins with a consultation to define the most appropriate program taking into account your medical history, dietary, lifestyle, personal preferences and desired outcomes.

WELLNESS CONSULTATION

We address most of the wellness goals whether to:

- · Relieve your body pains and gains flexibility
- Detox and reshape your body
- · Remove mental stress and find your piece of mind
- · Reconnect to your true self and find balance
- · Pamper and take care of yourself

WITH A LARGE SELECTION OF TREATMENTS AND ACTIVITIES BASED ON THE 5 WELLNESS DIMENSIONS

- HEALTH & HEALING CARES: Oestopathy, Energy healing and Nutrition
- MIND & BODY SESSION: Yoga, Tai-Chi, Fitness, Meditation, Pilates and Body workout
- MINDFUL NATURE CONNECTIONS: Forest Bathing, Mindful practices, Nature Trail



- SPA TREATMENTS: Massages and Body Cares
- BEAUTY TREATMENTS: Facials, Manicure, Pedicure cares, Hair cares & beauty cares.

We adjust your program according to your journey, starting from 3 days to the full length of your stay. Please ask for our wellness bliss package and conditions







SPORTS & LEISURE <u>ACTIVI</u>TIES









LAND & WATER SPORTS / ACTIVITIES

LAND BASED ACTIVITIES:

Complimentary

- Golf green fees
- Yoga classes
- Table tennisPool table
- Bocce ball
- Tennis (3 floodlit tennis courts + tennis rackets
- Badminton
- Beach volley
- Beach soccer
- Beach tennis
- Indoor games
- Fully equipped fitness centre
- Reiki initiation
- Pilates
- Tai Chi & Qi gong group sessions
- Stretching
- Outdoor cinema
- Rum tasting and cocktail making
- Golf initiation
- Footgolf

For a fee

- Fitness personal coach
- Golf cart, equipment and
- Golf lessons for adults and kids
- Starting New At Golf method (SNAG method)
- Tennis lessons & tennis balls
- Horse riding for adults and kids
- Explore our private nature reserve by quad/ buggy
- Rental of mountain bikes
- Yoga and pilates private classes
- Wellness nature experiences
- Guided bike tours
- Discover Mauritius with your private limousine
- Tropical floral art
- Live art therapy
- Wine tasting
- Wellness/Mauritian cooking classes
- Visit of the museum 'World of Seashells'
- Bay 2 Bay discovery Tour
- Guided trekking in Bel Ombre UNESCO Biosphere

FOR SEA LOVERS:

Complimentary

- · Lasers
- Kayak (single and double)
- Pedal boats
- Glass bottom boat trips
- Snorkeling
- · Counter current walk
- Stand-up paddle

For a fee

- Luxury speed boat
- · Scuba Diving (PADI)
- · Catamaran cruise
- Big game fishing
- Dolphin watching / swimming
- Sunset Cruise
- Swimming lessons
- Windsurfing
- Kite surf lessons & rental of kite surf equipment

HERITAGE GOLF CLUB



THE FINEST GOLF EXPERIENCE IN THE INDIAN OCEAN



AWARDED AS BEST GOLF COURSE IN THE INDIAN OCEAN

World Golf Awards 2014, 2015, 2016, 2017, 2018, 2019 & 2020



FACILITIES:

- An 18-hole championship golf course (PAR 72)
- Complimentary unlimited green fees at Heritage Golf Club
- A putting green, chipping green, and driving range
 Carts, trolleys and equipment hire
- A golf Academy with golf lessons (which can be filmed for extra learning potential)
- A club house, shop, restaurant and bar
- A PGA Pro
- GPS in golf carts
- Mauritius Golf Bliss by Heritage Resorts: A unique golf passport to play 5 rounds of golf on 4 different golf courses
- Exclusive partnerships with 3 regional golf courses at preferential rates: Le Paradis Golf Course, Tamarina Golf Course and Avalon Golf Course
- SNAG (Starting New at Golf) for children from 6 to 12 years old (at extra cost). Booking needs to be done at Heritage Golf Club Proshop. Free sessions on Wednesdays at 11.30am
- FootGolf on the 9 hole short course
- All the tee-off times can be pre-booked by the Tour Operator.

Some activities are at extra cost

Opening of our second 18-hole course 'LA RESERVE COURSE' Design by Peter Matkovich & Louis Oosthuizen

WEDDINGS, ENGAGEMENTS & RENEWALS OF VOWS







Wide choice of venues:

- · Heritage Le Château 19th century plantation house
- French gardens of Heritage Le Château
- · On the beach
- · Heritage C Beach Club
- · Heritage Le Château Deck

Wedding planners are available on demand to personalise your special day - please ask for our wedding packages

HERITAGE NATURE RESERVE







- 1300 hectares nature reserve
- · Sanctuary for the indigenous flora and fauna
- Preservation and re-forestration in association with the Mauritian Wildlife Foundation
- Hiking, quad biking and guided tours, 4x4 buggies, trekking, wildlife excursions with guides
- Wellness walks and forest bathing with the Seven Colours Spa (at extra cost)
- The UNESCO Biosphere Reserve
- · Bay to Bay tour

Age limit applicable to certain activities

BLUE EARTH BOUTIQUE

Souvenirs, beach essentials, Heritage Le Telfair Collection items, baby essentials, magazines and a varied range of products. Open 7 days a week from 8.30am to 8pm





BABY TIMOMO

- Free baby club dedicated to babies from 0 to 35 months old
- Open seven days a week from 8.30am to 3.30pm
- Baby nurses trained in first aid and childcare. Each nurse will be responsible for a maximum of 2 babies.
- Capacity: Up to 5 babies. Reservation required

TIMOMO KIDS CLUB

Welcomes children from 3 to 11 years old. (should be potty trained)
Opening hours: 8.30 am to 11 pm

During the day:

- Pool games
- · Golf initiation
- Sega dance classes
- Mini culinary workshop at the club
- Art & Crafts Classes: Pirates Mask making, Mauritian postcards, manufacture of paper masks, make-up, t-shirts, necklaces, henna tattoo.
- Solar Heated pool
- · Water Polo
- Glass bottom boat trips
- Tennis clinic
- Farming
- · Traditionnal fishing
- Treasure hunting in the garden
- Giant Snakes & Ladders game

In the evening:

- Outdoor cinema (Weather permitting)
- Mauritian Sega / Sega Initiation and Show
- Theater
- Observation of nocturnal animals

Paying activities:

- Swimming lessons for toddlers and grown ups
- Golf lessons (as from 6yrs old)
- Tennis lessons
- SNAG (Starting New at Golf) for children from 6 to 12 years old. Booking needs to be done at Heritage Golf Club Proshop.
- Visit of the World of Seashells Museum

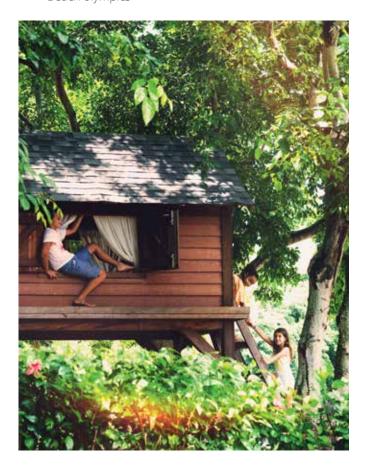
Meals can be served upon request A babysitting service is available on request (at extra cost, on reservation) 24 hours in advance

TEENAGERS PROGRAMME

Teens from 12 to 17 years old

Activities:

- Golf initiation
- Tennis and beach volley tournaments
- Horse riding at extra cost
- Wii & Playstation games
- Pool table & Babyfoot
- Quad in Heritage Nature Reserve (at extra cost)
- FootGolf (as per hotel schedule)
- Guided bike tours
- Kite surf initiation (free of charge)
- Kite surf lessons at extra cost.
- Beach olympics



SUSTAINABILITY & INCLUSIVENESS PROGRAMS

OUR VISION

At Heritage Resorts, we believe in environmental protection, social progress and economic prosperity.
We contribute to the betterment of our society and build value for all our stakeholders.

We are committed to strong principles to reduce environmental impacts associated with our business, help address climate change issues, advocate responsible sourcing practices and create opportunities for an improved quality of life for our local communities.











OUR ACTIONS



TO EMPOWER OUR PEOPLE, GUESTS & OTHER STAKEHOLDERS ON SUSTAINABILITY MATTERS.



TO REDUCE OUR CARBON FOOTPRINT & OPTIMIZE OUR

ENERGY CONSUMPTION.



TO CONSERVE OUR WATER RESOURCES.



WASTE

TO MINIMIZE OUR WASTES GOING TO LANDFILL.



BIODIVERSITY

TO PRESERVE OUR ECOSYSTEMS & THEIR BIODIVERSITY



RESPONSIBLE PROCUREMENT

TO ENGAGE WITH OUR SUPPLIERS ON ENVIRONMENTAL & SOCIAL CONCERNS



INCLUSIVENESS

TO ASSIST NEEDY PEOPLE OF THE SOCIETY THROUGH SOCIAL PROJECTS IN COLLABORATION WITH NGOS.



POST-COVID INITIATIVES

WE AIM AT PROVIDING A SAFE AND HYGIENIC ENVIRONMENT FOR OUR PEOPLE AND GUESTS WHILE ENSURING COLLABORATION WITH LOCAL COMMUNITY AND SUPPORT NGOS IN THEIR SOCIAL MISSIONS

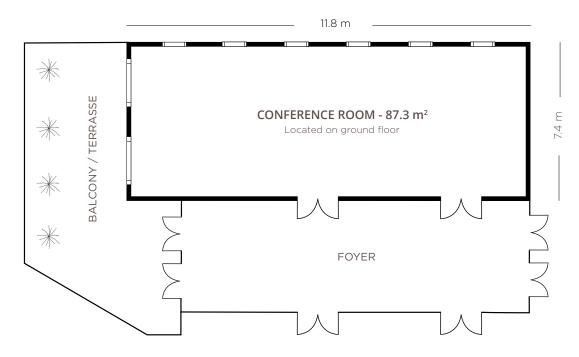
Discover our **SUSTAINABLE CHARTER** available on our website **www.heritageresorts.mu**

MEETINGS & CONFERENCES AT CHANTOISEAU

CONFIGURATION OF THE CONFERENCE ROOM

- 70 pax in Theatre style
- 48 pax in Banquet style
- 30 pax in Classroom style28 pax in Boardroom style
- 25 pax in U shape style





FACILITIES

LCD projector & screen	✓
Flip chart	✓
Retractable screen	✓
Television	✓
Sound system	✓
DVD/Video Lecterns	✓
Secretarial services	

AVAILABLE ON REQUEST WITH ADDITIONAL FEE

Flower decoration (including stand bouquets and centre pieces)	~
Photocopy service	✓
Laptop computer	✓
Microphones	✓

HOTEL PLAN



- Reception
- Annabella's restaurant
- Le Palmier restaurant
- 4 Gin'ja restaurant
- 5 · Cavendish Bar & Lounge
 - · Le Kiosque Gourmand
- 6 Seven Colours Spa 'Millesime Collection'
- 7 Wellness Sanctuary
- 8 Timomo kids club
- 9 Activities centre

- 10 Baby & Teens Corner
- 11 Towards:
 - · Heritage Le Château
 - · Heritage Golf Club
- 12 Parking
- 13 Heritage Awali Golf & Spa Resort
- 14 Heritage C Beach Club & Cabana boat house

ADDITIONAL SERVICES

Free of charge

- Wifi throughout the hotel Foreign currency exchange
- LibraryFree shuttle service to the Heritage Golf and Heritage Le Château
- Concierge service
- Medical assistance/service (nurse on site or doctor on call)
- Shower rooms

At extra cost

- Car rental service
- Laundry service
- Excursion deskFlorist service
- · Photo & video service
- Taxi service

- Helicopter transfers
 Limousine transfer
 VTT, FAT bikes, electric bikes rental
 Access to "Yu Lounge", exclusive airport lounge: dedicated concierge services, customs and immigration, catering services, including a bar with a selection of wines and champagnes (extra cost)

HERITAGE BEL OMBRE



The hotel is located in the south of the island at Heritage Bel Ombre

Direct access to the beach

Credit cards accepted: Visa, Amex, MasterCard & Diners Club International

DISTANCES FROM THE HOTEL

Capital, Port-Louis: 50 km / 1 hour by car SSR International Airport: 43 km / 40 min by car

Currency: Mauritian rupee

Languages spoken: English, French and Creole

Driving on the left hand side of the road: International driving license required in order to hire a car

ABOUT MAURITIUS

The island of Mauritius is situated 3,000 km to the east of the African continent. The diversity of its landscape extends over an area of 1,865 km². Its superb coastline, 160 km long, its multicoloured coral reef and its picturesque mountains make it the jewel of the Indian Ocean. With average temperatures of 22°C in winter and 31°C in summer in the coastal regions, the island is an ideal year-round destination. The "rainbow" population consists of approximately 1.3 million inhabitants of various ethnic origins, from India, China, Africa and Europe.

Heritage Le Telfair Golf & Wellness Resort Bel Ombre, Mauritius Tel: +230 601 55 00 - Fax: +230 601 55 55 resa@heritageresorts.mu - info@heritageletelfair.mu www.heritageresorts.mu



OUR SELECTION*

Heritage Resorts

NATURE LOVERS

- Discovery trails by Eco Quad & Buggy
- 4x4 Safari discovery trail
- Mauritius Wildlife Foundation Trek
- UNESCO Biosphere Trek Dolphin Watching Picnic POD in nature

- Wellness nature experiences
- World of Seashells
- Hiking of Le Morne Brabant, a UNESCO World Heritage Site

INSPIRED GOURMET

- 12 restaurants and 8 bars
- Heritage Bel Ombre terroir products
- · Signature menu by David Toutain, 2 star michelin chef
- Sunday brunch at Heritage C Beach Club
- 3 cellars with a different concept for eachBoma, an African Experience
- Kiosk Gourmand with a selection of homemade seasonal ice creams, sherbets and pancakes
- Exclusive selection of private dinning experiences

PASSIONATE GOLFERS

- 18-Hole Championship golf course
- Upcoming 2nd championship course La Réserve Golf Course
- Best golf in the Indian Ocean
- Golf Bliss program by Heritage Resorts
- FootGolf & Night Golf
- Golfer's Ostheopathy program
- Host of the Afrasia Bank Mauritius Open
- Pro Golf Academy with custom designed programs
- SNAG (Starting New at Golf)

BF ACTIVE

- Big game fishing
- Discovery of Chamarel or Souillac by Electric Bike
- Fitness personal trainer
- Watersports Activities
- Tennis Clinics and private lessons
- · Kite Surf initiation and lessons
- Laser lessons
- Archery initiation

HAPPY KIDS

- Timomo Baby Club for 0 to 35 months
- Timomo Kids Club as from 3 Yrs old
- Heated pool at the Kids Club
- · Organic bathroom amenities in suite
- Ti-Chef Cooking classes
- Golf initiation for kids
- Giant outdoor games Marine life educational submarine
- Horse and Poney riding

LEISURE TIPS

- · Cinema on the beach
- Weekly Brunch with live DJ
- Daily sunset ritual
- Bay 2 Bay tour
- Wild south discovery in the hotel
- Catamaran & Speedboats
- Bubbles Sunset Cruise
- The Rhum route by La Rhumerie de Chamarel
- Underwater waterfall helicopter tour

WELLNESS ADDICTS

- Wellness breaks with international experts

- Yoga, Tai Chi, Qigong, Reiki & Pilates group classes

*Some activities at extra cost









HERITAGE LE TELFAIR GOLF & WELLNESS RESORT

four refined small luxury

A beguiling blend of luxury, intimacy and elegant architecture exuding the ambiance of grand tradition properties for a stay tailored around fine dining, personalised service, exclusive spa facilities and access to a multi award golf course. Named after famous Irish naturalist, Charles Telfair, who lived in the area in the 19th century, the hotel basks in the history of Mauritius and the Bel Ombre region showcasing the rich heritage of our island.











RESORTS HIGHLIGHTS

- Affiliate member of Small Luxury Hotels of the World
- Privileged access to all Heritage Bel Ombre facilities
- Offering a unique Gourmet Bliss dining and leisure passport on the island
- Elegant plantation-style architecture
- A 2,500 sqm Wellness Pavillon with a unique Wellness Bliss optional package
- 1 km of pristine beach
- Unlimited free green frees on our 18 holes championship golf course, Le Château Golf Course
- Upcoming La Reserve Golf Links, the only private golf course in Mauritius, accessible to Heritage Resorts residents, with a fee
- Complimentary baby corner for toddlers under 3 years of age
- A heated pool for all our guests
- (heated during winter time, i.e from May to end of September) A choice of 12 restaurants across the Domaine with different gourmet experiences
- 3 different wine cellars across the Domaine
- Certified "Green Key" hotel
- Natural bathroom amenities
- Heated pool at the kids club
- Locavore concept in our restaurants
- Daily evening entertainment

HERITAGE RESORTS

A UNIQUE DESTINATION

Situated on the unspoilt south coast of Mauritius within 2500 hectares of preserved parkland, Heritage Resorts offers a palette of luxury hospitality designed with the perfect blend of superb beach, luxuriant nature, history and adventure. A unique destination boasting the best golf course in the Indian Ocean, varied culinary concepts in 12 restaurants, exceptional spas, a Nature Reserve and a 19th century historic plantation house.

3 Types of Luxury Accommodation







HERITAGE LE TELFAIR

HERITAGE THE VILLAS

HERITAGE AWALI

WHY CHOOSE HERITAGE RESORTS?

- A unique destination on the unspoilt south coast of Mauritius
- Located in the UNESCO's Man and the Biosphere transition zone
- A multi-awarded 18-hole championship golf course, Le Château Golf Course
- Diverse cuisines in 12 restaurants across the domaine
- 1km of white sandy beach facing a preserved lagoon
- Exceptional wellness experiences
- Baby & kids club and teens activities programmes
- The 19th Century historic plantation-style house, Le Château de Bel Ombre
- Wide selection of water sports
- · A trendy beach club, C Beach Club
- A Nature Reserve
- A World of seashells museum
- Kite surf spot and school
- Heated pool (in winter)
- Upcoming 2nd 18-hole golf course (La Réserve Golf Course)
- Neutral carbon free resorts



ACCOMMODATION

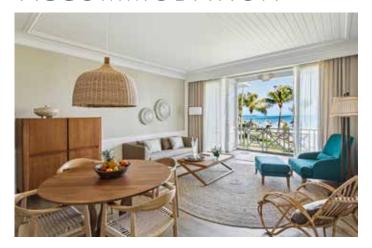
- Designed as a quiet village with 20 separate villas of 6 or 8 suites
 158 spacious suites with beautiful sea or
- garden views

 Room decor inspired by contemporary plantation house style



CATEGORY	NO	SIZE OF SUITE	ACCOMMODATION
Deluxe Suite	58	E4 m ²	 Deluxe Suite overlooks our lush gardens Deluxe Seaview Suites overlooks our beautiful lagoon Suite is equipped with a Queen-size bed or twin beds and a sofa bed.
Deluxe Sea View Suite	54	54 m² – 62 m²	 Interleading Suites are available on request Max Occupancy: 2 adults and 2 children (<12 years) or 1 teenager or 3 adults A baby cot can be added on request Kids or teenagers in own room: Max of 4 kids under 12 years or 3 teenagers
Deluxe Beachfront Suite	16	54 m²	 Beachfront Suites can be either on Ground Floor or first floor Suite is equipped with a Queen-size bed or twin beds and a sofa bed Interleads with Junior Suites Beachfront and Ocean Suite Beachfront Max Occupancy: 2 adults and 2 children (<12 years) or 1 teenager or 3 adults A Baby cot can be added on request Kids or teenagers in own room: Max of 4 kids under 12 years or 3 teenagers
Junior Suite Garden View	8	81m²	 Overlooks our lush gardens and river Suites can be either on Ground Floor or first floor Suite is equipped with a Canopy Queen-sized bed No canapé bed available in this category Interleads with Deluxe Suites Max Occupancy: 2 adults and 1 infant A Baby cot can be added on request
Junior Suite Beachfront	12	81m²	 Can be either on Ground Floor or first floor Suite is equipped with a Canopy Queen-sized bed No canapé bed available in this category Interleads with Deluxe Beachfront Suites Max Occupancy: 2 adults and 1 infant A Baby cot can be added on request Laundry & Ironing offered throughout the stay A welcoming Panama hat (per adult) offered

ACCOMMODATION





CATEGORY	NO	SIZE OF SUITE	ACCOMMODATION
Senior Suite Garden View	2	102m²	 Senior Suite Garden view overlooks our lush gardens and river Senior Suite Sea view overlooks our beautiful lagoon Senior Suites do not interlead to any category This suite category offers the luxury of a separate living/dining room
Senior Suite Sea View	6		to the bedroom The bedroom is equipped with a Canopy Queen-sized bed The Living room is equipped with a dining table and a sofa bed Max Occupancy: 2 adults and 2 children (<12 years) or 1 teenager or 3 adults A baby cot can be added on request Laundry & Ironing offered throughout the stay A welcoming Panama hat (per adult) offered Both ways private airport transfers Personalised en-suite Check-out One Table D'Exception dinner (excluding drinks), applicable for guest on Half-board or Gourmet Bliss.
Ocean Suite Beach Front	2	104m²	 On Ground Floor only with direct access to the beach This category interleads to a Deluxe Beachfront Suite The Ocean suite offers the luxury of a separate living/dining room to the bedroom with an en-suite bathroom and an outdoor shower The bedroom is equipped with a Canopy Queen-sized bed The Living room is equipped with a dining table and a sofa bed Max Occupancy: 2 adults and 2 children (<12 years) or 1 teenager or 3 adults A baby cot can be added on request · Laundry & Ironing offered throughout the stay A welcoming Panama hat (per adult) offered Both ways private airport transfers Personalised en-suite Check-out. One Table D'Exception dinner (excluding drinks), applicable for guest on Half-board or Gourmet Bliss. Guaranteed Early Check-in & Late Check-out Private dining in the garden Private day bed infront of the suite A personal buggy to be used on the domaine's private roads and on the golf course.

SUITES PLANS*

Deluxe Suite Deluxe Seaview Suite & Deluxe Beach Front Suite 62 m² Junior Suite Garden View Junior Suite Beach Front 81 m²

Senior Suite Garden View Senior Suite Sea View 102 m²







Ocean Suite Beach Front 104 m²



SUITES FACILITIES:

- Free wifi in room
- Balcony or terrace
- · Individually controlled air conditioning
- Overhead ceiling fan
- Electronic safe
- Interactive LED TV
- Telephones with IDD
- Mini bar
- Free tea and coffee facilities
- Kettle
- Nespresso machine with box of capsules replenished daily
- En suite spacious bathroom with bath tub, separate shower and separate toilet
- Natural bathroom amenities
- Bathrobe and slippers
- Hairdryer
- Shaver sockets
- Dressing
- 24\7 Room service
- Possibility of inter-leading rooms
- Residence Host
- Iron and iron board
- Baby accessories on request

^{*}Indicative plans- Non contractual

RESTAURANTS & BARS

Heritage Le Telfair Golf & Wellness Resort has a wonderful selection of restaurants and interactive cuisine concepts for a culinary discovery of flavours.

DRESS CODE IN ALL OUTLETS EXCLUDING LE CHÂTEAU DE BEL OMBRE: Casual smart as from 6.30pm Compulsory trousers or bermudas, collared shirts and closed shoes for men.

DRESS CODE AT LE CHÂTEAU DE BEL OMBRE: Smart as from 7.00pm Compulsory trousers, collared shirts and closed shoes for men.





ANNABELLA'S

- Main restaurant
- · Cuisine: Grande Brasserie
- Capacity: 160 seats
- · Opening hours:
 - » Breakfast: 6.30am 10.30am
 - » Dinner: 7pm 10pm
- Service: Market menu or Market buffet
- Wine cellar: Daily wine & cheese degustation with the sommelier
- Table d'exception in a privatised garden area
- Kids menu available
- Non-smoking restaurant
- Open 6 days a week

GIN'JA

- Pan-Asian restaurant set on the beach and overlooking the lagoon.
- · Cuisine: Pan Asian
- Capacity: 60 seats
- Teppanyaki corner: up to 8 pax
- Opening hours (accessible as from 12 years):
 - » Dinner: 7pm 10pm 'A la carte'
 - » Bar: 5pm 10pm 'Champagne bar'
- Non-smoking restaurant
- · Open 6 days a week
- Daily sunset ritual on the beach

CAVENDISH BAR & LOUNGE

- Relaxed piano bar atmosphere
- Library with Indian Ocean books' collection
- Variety of Mauritian & old rums
- Snooker table (accessible as from 12 years old)
- Opening hours: 10.30am 11.30pm
- Light meals service: noon 5pm 'A la carte'
- Non-smoking bar
- Daily evening entertainment

LE PALMIER

- Beach restaurant specialised in seafood & palm heart.
- Opening hours:
- » Lunch: noon 3pm
- » Dinner: 7pm 10pm
- Wellness, Mauritian and seafood dishes selection
- Lobster Evening
- Seafood degustation in a privatised beach area
- Non-smoking restaurant
- Open 6 days a week
- Table d'exception in a privatised beach area

BEACH & POOL SERVICE

- Food service Bento Box/ 'A la carte': noon 3 pm
- Beverage service: 9am 6pm

LE KIOSQUE GOURMAND

• Selection of homemade seasonal ice cream, sherbets & pancakes: noon - 6pm

Cooking classes and wine tastings are also available with supplement and on reservation (minimum of guests required)

AT HERITAGE AWALL





SAVANA

- Main restaurant
- Cuisine: International
- · Capacity:
 - » interior 210 seats
 - » exterior 70 seats
- · Opening hours:
 - » Continental breakfast: 5am 7am
 - » Full buffet breakfast: 7am 10:30am
 - » Dinner: 7pm 10pm
- Service: themed buffets
- · Non-smoking restaurant
- Adults corner (40 covers)
- · Sommelier and qualified wine steward

KUZINI

- · Cuisine: Italian
- Capacity:
 - » interior 55 seats
 - » exterior 25 seats
- Opening hours: 7pm 10pm
- Service: 'à la carte'
- Non-smoking restaurant
- · Sommelier and qualified wine steward
- Open 6 days a week

INFINITY BLUE

- Pool and beach restaurant
- Cuisine: International
- · Sommelier and qualified wine steward

- Capacity: 120 seats
 Opening hours:
 » lunch: noon 3pm
 - » dinner: 7pm 10pm
- · Service: 'à la carte'
- Non-smoking restaurant
- · Open 6 days a week

AMAFROOTY

- Cuisine: Light lunch
- Opening hours: noon 4pm
- Service: 'à la carte'
- Ice cream parlour: noon 5pm

7AFARANI

- · Cuisine: Indian
- Capacity: 40 seats
- · Opening hours: 7pm 10pm
- Service: 'à la carte'
- Adults only restaurant
- Non-smoking restaurant
- Open 6 days a week
- · Gluten free dishes available on request.
- Sommelier and qualified Wine steward

BOMA

- Open-air restaurant (African show and bonfire)
- Cuisine: African style BBQ
- Opening hours: 7pm 10pm
- Service: Buffet style
- Open twice a week weather permitting
- Dresscode : Casual





E CHÂTEAU DE BEL OMBRE

- 19th century plantation-style house
- Wine cellar experience
- Sophisticated locavore concept
- · Can be privatised for weddings and / events
- Capacity: 70 seatsOpening hours:
- - » Lunch: noon 3pm
 - » Dinner: 7pm 10pm
- Service: 'à la carte' on reservation
- Non-smoking restaurant
- · Open 6 days a week

O'GRILL RESTAURANT AT LE CHATEAU GOLF COURSE

- Capacity: 82 covers (60 covered 22 outside)
- · Opening hours:
 - » Breakfast: 7am 11am
 - » Lunch: 12pm 3pm
 - » Snacks: 3pm 6pm
 - » Dinner: 7pm 10pm
- Service: 'A la carte'
- Non-smoking restaurant
- · Sommelier and qualified wine steward
- Closed on Sundays for dinner

C BEACH CLUB

The trendiest beach club of Mauritius.

The Restaurant

- Cuisine: Themed buffet or A la Carte
- Capacity: 120 seats
- Opening hours of the club from 8.30am 11pm as follows:
 - » Breakfast: 8.30am 10.30am
 - » Lunch: noon 3pm
 - » Dinner: 7pm 10pm
 - » Buffet lunch every Sunday

The Bars

- Gin Bar: 10am 11pm
- Beach & Cocktail Bar: 10am 6pm
- · Closed on Sundays and Mondays for dinner

ONE NIGHT STAY IN THE SUITE OF LE CHATEAU





Experience the splendour of yesteryear at our iconic plantation-style house, Le Château de Bel Ombre.

- With a supplement, a couple can experience a gastronomic dinner followed by an overnight stay at Le Château de Bel Ombre and enjoy a sumptuous breakfast on the terrace the next morning. (Maximum capacity 2 adults)
- To be booked at the Guest Relations/Concierge upon arrival, at additional charge, subject to availability.

THE 'DINING EXPERIENCE' AT BEL OMBRE

Guests on half board basis at Heritage Le Telfair have access to restaurants below for dinner:

Without supplement:

- Heritage Le Telfair: Annabella and Le Palmier restaurants
- C Beach Club
- Savana (Heritage Awali)

Guests are offered a food credit when dining in the following restaurants which are not part of half-board

- At Heritage Le Telfair: Ginja
- At Heritage Awali: Infinity Blue, Zafarani, Kuzini and Boma
- At Le Chateau de Bel Ombre
- At Heritage Golf Club: O'Grill

Non-consumed credit cannot be redeemed. Vegeterian, gluten free menu are available (upon request)

- Upon reservation only and as per operating schedule
- Kosher meals on available on request
- Dishes with Lobster, Foie Gras, Wagyu beef, Caviar and Chef specialities are with a supplement.

GOURMET BLISS

The exclusive gournet passport in Mauritius

FOOD & BEVERAGE

The exclusive gourmet passport in Mauritius

Breakfast

 Breakfast at Telfair's main restaurant, Annabella's or at C Beach Club.

Lunch

- Lunch around Heritage Resorts in the following restaurants/ outlets:
 - » Heritage Le Telfair: Gin'Ja, Le Palmier, Cavendish and "Beach & Pool Service".
 - » C Beach Club
 - » Heritage Awali: Infinity Blue & Amafrooty
 - » O'Grill: either at Club House, a Half way snack or Food & Beverage Cart.

Brunch

• Every Sunday at C Beach Club

Afternoon tea

• Heritage Le Telfair: selection of cakes, cookies, pancakes and homemade ice-cream at the "Kiosque" Gourmand.

Dinner

- Dinner around Heritage Resorts in the following restaurants/ outlets:
 - » Heritage Le Telfair: Annabella's, Le Palmier & Gin'ja. C Beach Club
 - » Heritage Awali: Infinity Blue, Savana, Kuzini, Zafarani (adult only restaurant) and Boma (weather permitting)
 - » Le Château Golf Course: O'Grill Restaurant
 - » Le Château de Bel Ombre

A Food and Beverage credit is offered for special evenings

Dishes with Lobster, Foie Gras, Wagyu beef, Caviar and Chef specialities are with a supplement.***

Bars available:

- At Heritage Le Telfair: Cavendish & Gin'ja
- At Heritage Awali: Zenzibar, Infinity Blue and Coco Shack.
- · At C Beach Club: Gin Bar & Beach Bar.
- At Le Château Golf Course: The Club House

Other services:

- Beach & poolside service at Heritage Le Telfair and C Beach Club.
- 24 hour room service available. Tray charge is applicable
- Mini bar (stocked with soft drinks, spirits, local beers, water, fruit juices, wine, chocolate bar and snacks) – replenished once daily.
- · Nespresso capsules replenished once daily.
- A picnic hamper will be available for guests leaving the resort for the day (to be booked with your butler 24 hrs in advance).





Beverages included in the Gourmet Bliss package:

- Spirits Martini, Aperol, Campari, Pimms & Pastis.
- Rum Selection of local rum (Chamarel, St Aubin, New Grove) & Imported Rum (Captain Morgan, Barcardi, Zacapa)
- Whisky Johnny Walker Red & Black Label, Ballantines, Jack Daniels, Jameson.
- Gin Bombay Saphire, Gordons, Hendricks, Beefeater, Tanqueray.
- · Vodka Smirnoff, Belvedere, Absolute.
- Beers Local, imported and alcohol free beers.
- · Soft drinks and juices.
- · Wines: Selection from Europe and the new world.
- Bubbles by glass: Champagne, Method Champenoise, Prosecco.
- ***As per operating schedules of respective bars.

GOLF

- Free daily unlimited green fees at Le Château Golf Course, our 18 holes championship golf course excluding equipment and lessons.
- Complimentary practice balls and golf cart with GPS for every round of golf (maximum of one per round per room per day), only applicable at Le Château Golf Course.
- One round of golf at La Reserve Golf Links (opening September 2023), including welcome gift, shared buggy with GPS, range balls & halfway refreshment), once per stay. Exclusively reserved for Heritage Resorts' guests and Heritage Golf Club members.

WFIINESS

- Free access to the Fitness Centre.
- Wellness program with daily selection of group activities such as Hatha Yoga, Reiki, Stretching, Pilates and Breathing sessions.
- Sunset Yoga session
- Body balance in group session

WATER SPORTS

- Sailing, Laser boat, kayaks, pedal boats, traditional fishing and Stand-up padel.
- Daily Snorkeling trips and glass bottom boat trips.
- Kite Surf initiation

LAND SPORTS

- Bocce-ball, Table tennis, Beach volley, Beach tennis, Speedminton, Golf initiation, Foot Golf, Disc Golf and Pitch & Putt.
- Tennis & Padel Tennis with flooding lights.

ENTERTAINMENT

• Live music every night at Cavendish & Surroundings

EXPERIENCES

- One ticket entrance per guest per stay to World of Seashells Museum, to discover the largest Seashells collection in Africa.
- One ticket entrance per guest per stay "Les Terres des 7 Couleurs de Chamarel". Transfers not included – transfers to be booked at Guests Relations counter at the hotel.



TERMS & CONDITIONS

- The Gourmet Bliss package must be taken for the whole stay.
- The same meal plan should be booked by all members of the same family/party/group traveling together.
- "Gourmet Bliss" starts on arrival and ends on departure from hotel, regardless of check in/out times.
- · No compensation of any kind shall be offered for non-consumed items within the "Gourmet Bliss".
- Guests are not allowed to offer their "Gourmet Bliss" benefits to other guests.
- All bills must be signed by the "Gourmet Bliss" guest as acknowledgement of consumption.
- The international imported drinks do not include 12 years' spirits and above.
- Dishes with Lobster, Foie Gras and Wagyu beef are with a supplement.
- The Exclusive Cellar lists within Heritage Resorts are not included in the "Gourmet Bliss".
- The hotels reserve the right to close one or more of their F&B outlets (without compensation) for renovation, bad weather conditions such as cyclone, occasional private functions or force majeure ... In such a situation, guests will be invited to dine in another outlet within the Domaine.
- · Special meals, events and set-ups organized on the beach and in privatized areas within the hotels are not included.

WELLNESS & SPA EXPERIENCE AT HERITAGE LE TELFAIR





SEVEN COLOURS SPA

- Massages and Spa Rituals
- · Facials, Body, Hair and Beauty cares
- Customised treatments and Spa packages
- Seven Colours signature treatments
- · Beauty & Body cares by Thémaé®

HEALTH, NATURE AND WELLNESS EXPERIENCES

- WELLNESS SESSIONS
 - » Osteopathic session
 - » Reiki healing
 - » Yoga
 - » Meditation
 - » Pilates
 - » Nutritional consultation
 - » Stretching
- · MIND-BODY PRIVATE SESSIONS
- BREATHING SESSIONS
- FITNESS PRIVATE SESSIONS
- DAILY WELLNESS ACTIVITY PROGRAMME (Yoga / Tai-Chi / Reiki / Pilates / Stretching and breathing sessions) *As per hotel activity program
- WELLNESS CUISINE AND COOKING CLASSES
- · DETOX AND FORTIFYING COCKTAILS
- WELLNESS NATURE EXPERIENCES (Wellness walks, guided silence grounding, nature trek & sunset Yoga in the nature)
- WELLNESS BLISS PROGRAM (Custom-fit to the guest's needs by our wellness expert)
- YEARLY WELLNESS ESCAPES

FACILITIES

- 2500 m² in the midst of tropical gardens
- 9 treatment rooms, including:
 - » 6 double treatment rooms
 - » 2 private double 'Outdoor Suites'
 - » 1 honeymoon suite
- · A steam room and a sauna room in the gents and ladies changing room respectively
- · 1 vitality pool relaxing bubble beds, Hydromassage jets & deluxe experience shower
- Wellness Sanctuary
- 1 hairdresser, manicure & pedicure parlour

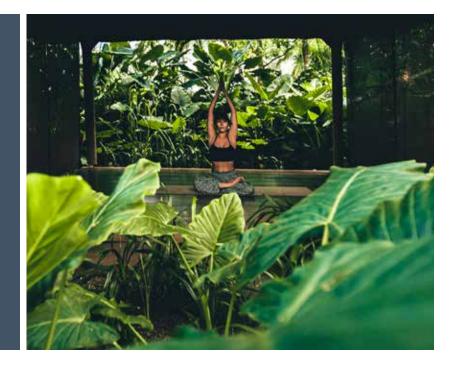
Open daily from 9am to 8pm







WELLNESS BLISS PROGRAM



Your Wellness Bliss experience begins with a consultation to define the most appropriate program taking into account your medical history, dietary, lifestyle, personal preferences and desired outcomes.

WELLNESS CONSULTATION

We address most of the wellness goals whether to:

- · Relieve your body pains and gains flexibility
- Detox and reshape your body
- · Remove mental stress and find your piece of mind
- · Reconnect to your true self and find balance
- · Pamper and take care of yourself

WITH A LARGE SELECTION OF TREATMENTS AND ACTIVITIES BASED ON THE 5 WELLNESS DIMENSIONS

- HEALTH & HEALING CARES: Oestopathy, Energy healing and Nutrition
- MIND & BODY SESSION: Yoga, Tai-Chi, Fitness, Meditation, Pilates and Body workout
- MINDFUL NATURE CONNECTIONS: Forest Bathing, Mindful practices, Nature Trail



- SPA TREATMENTS: Massages and Body Cares
- BEAUTY TREATMENTS: Facials, Manicure, Pedicure cares, Hair cares & beauty cares.

We adjust your program according to your journey, starting from 3 days to the full length of your stay. Please ask for our wellness bliss package and conditions







SPORTS & LEISURE ACTIVITIES









LAND & WATER SPORTS / ACTIVITIES

LAND BASED ACTIVITIES:

Complimentary

- Green fees at Le Château Golf Course
- Table tennis
- Pool table
- Bocce ball
- Tennis (2 floodlit tennis courts + tennis rackets
- Badminton
- Beach volley
- Beach soccer
- Beach tennis
- Indoor games
- Fully equipped fitness centre
- Wellness group sessions (Breathing sessions / Body Balance / Hatha Yoga / Pilates / Reiki Initiation / Mobility & flexibility)
- Stretching
- Outdoor cinema
- Golf initiation
- Footgolf
- Padel tennis
- Health track of 4km
- Snooker table
- Archery
- Disc Golf

For a fee

- Fitness personal coach
- Green fees at La Reserve Links Golf
- Golf cart and Club rentals
- Golf lessons for adults and kids
- Starting New At Golf method (SNAG method)
- Yoga classes
- Tennis lessons& tennis balls
- Horse riding for adults and kids
- Explore our private nature reserve by quad/buggy
- · Rental of mountain bikes
- Sunset Yoga in the nature
- Private sessions of Ashtanga Yoga | Reiki | Pilates Ball workout | Yoga and Relaxation guided meditation
- Wellness nature experiences
- Guided bike tours
- Discover Mauritius with your private limousine
- Floral Art Classes
- Art Therapy
- Visit of the museum 'World of Seashells'
- Bay 2 Bay discovery Tour
- Guided trekking in Bel Ombre UNESCO Man & Biosphere
- Hiking on Le Morne, UNESCO World Heritage
- Helicopter sight-seeings

FOR SEA LOVERS:

- ComplimentaryLaser boats
- Kayak (single and double)
- Luxury electric pedal boats
- Glass bottom boat trips
- Snorkeling
- Stand-up paddle

For a fee

- Luxury speed boat
- Scuba Diving (PADI)
- · Catamaran cruise
- Big game fishing
- Dolphin watching / swimming
- Bubbles Sunset Cruise
- Swimming lessons
- Windsurfing
- Kite surf lessons & rental of kite surf equipment
- Discovery of our lagoon by seaplane

HERITAGE GOLF CLUB

Heritage Golf Club, nestled in the preserved UNESCO Man & Biosphere transition zone, is home to two emblematic championship golf courses, namely Le Château Golf Course and La Reserve Golf Links.



THE FINEST GOLF EXPERIENCE IN THE INDIAN OCEAN

FACILITIES:

- Home of DP World Tour, AfrAsia Bank Mauritius Open
- Le Château Golf Course, an 18-hole championship golf course (PAR 72)
- Complimentary unlimited green fees at Le Château Golf Course
- La Reserve Golf Links, a private 18-hole championship golf course (PAR 72) exclusive to Heritage Resorts guests and Members only.
- La Reserve Golf Links gives a preferred access with paying green fees to its guests.
- Practice facilities: Putting green, chipping green, and driving range.
- Carts, trolleys, and club equipment, available on rental.
- A golf Academy
- A club house with Pro-shop, changing rooms, restaurant, and bar
- A PGA Pro Certified staff on-site
- Golf carts are equipped with GPS system
- Mauritius Golf Bliss by Heritage Resorts:
 A unique golf passport to play 5 rounds of golf on 4 different golf courses
- Exclusive partnerships with 3 regional golf courses at preferential rates: Le Paradis Golf Course, Tamarina Golf Club and Avalon Golf Course

- SNAG (Starting New at Golf) for children from 6 to 12 years old (at extra cost).
 Booking needs to be done at Heritage Golf Club Proshop.
 Free sessions on Wednesdays at 11.30am
- FootGolf on the 9-hole short course
- All the tee-off times can be pre-booked by the Tour Operator. *Some activities are at extra cost



OPENING OF OUR SECOND 18-HOLE GOLF COURSE, LA RESERVE GOLF LINKS IN SEPTEMBER 2023.

Design by Louis Oosthuizen & Peter Matkovich.

WEDDINGS, ENGAGEMENTS & RENEWALS OF VOWS







Wide choice of venues:

- Le Château de Bel Ombre 19th century plantation-style house
- French gardens of Le Château de Bel Ombre
- On the beach
- C Beach Club
- Le Château de Bel Ombre Deck

Wedding planners are available on demand to tailor-made your special day - please ask for our wedding packages

BEL OMBRE NATURE RESERVE







- 1300 hectares nature reserve
- · Sanctuary for the indigenous flora and fauna
- Preservation and re-forestration in association with the Mauritian Wildlife Foundation.
- Hiking, quad biking and guided tours, 4x4 buggies, trekking, wildlife excursions with guides
- · Wellness walks and forest bathing with the Seven Colours Spa (at extra cost).
- The UNESCO Man & Biosphere Reserve
- · Bay to Bay tour

Age limit applicable to certain activities

BLUE EARTH BOUTIQUE

Souvenirs, beach essentials, international newspapers and magazines and a varied range of products. Open daily from 8.30 a.m. to 7.30 p.m.







BABY TIMOMO

- Free baby club dedicated to babies from 0 to 35 months old
- Open seven days a week from 8.30am to 3.30pm
- Baby nurses trained in first aid and childcare. Each nurse will be responsible for a maximum of 2 babies.
- Capacity: Up to 5 babies. Reservation required

TIMOMO KIDS CLUB

Welcomes children from 3 to 12 years old. (should be potty trained)

Opening hours: 8.30 am to 11 pm

During the day:

- Sustainable Activity: Educational visit of the Yellow Submarine | Visit of Mangroves | Recycling art & craft Fun gardening
- Indulge into Mauritian Culture: Traditional Mauritian games | Initiation to Sega dance & instruments | Traditional Kite making
- Click & Capture Kids Photography session Golf initiation
- Mini culinary workshop at the club
- Art & Crafts Classes: Pirates Mask making, Mauritian postcards, manufacture of paper masks, make-up, necklaces, henna tattoo.
- Heated pool
- · Water Polo and daily pool activities
- Little sea explorers
- · Tennis clinic
- Traditionnal fishing Catch & Release
- Treasure hunt in the garden
- Giant Snakes & Ladders game
- · Lunch facilities at the Kids Club

In the evening:

- Dinner facilities at the Kids Club
- Stargazing experience
- Glow & pyjama party
- · Movie under the stars.
- Observation of nocturnal animals

Paying activities:

- Swimming lessons with a coach.
- Tennis lessons with a Pro.
- · Culinary Art with the Chef
- · Golf Lessons with a Pro.
- Visit of the World of Seashells
- Timomo Excursions

Meals can be served upon request A babysitting service is available on request (at extra cost, on reservation) 24 hours in advance

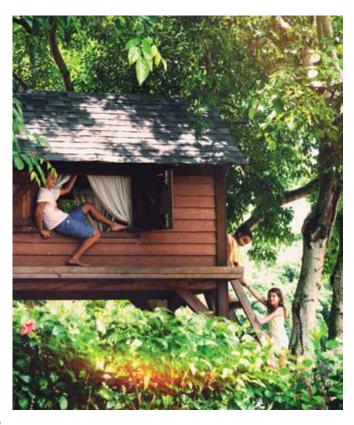
TEENAGERS PROGRAMME

Teens from 12 to 17 years old

Activities:

- Golf initiation
- Tennis and beach volley tournaments
- Horse riding at extra cost
- Wii & Playstation games
- Pool table & Babyfoot
- Quad in Heritage Nature Reserve (at extra cost)
- FootGolf (as per hotel schedule)
- · Guided bike tours
- Kite surf initiation (free of charge)
- Kite surf lessons at extra cost.
- · Beach olympics





SUSTAINABILITY & INCLUSIVENESS PROGRAMS

OUR VISION

At Heritage Resorts, we believe in environmental protection, social progress and economic prosperity.
We contribute to the betterment of our society and build value for all our stakeholders.

We are committed to strong principles to reduce environmental impacts associated with our business, help address climate change issues, advocate responsible sourcing practices and create opportunities for an improved quality of life for our local communities.











OUR ACTIONS



TO EMPOWER OUR PEOPLE, GUESTS & OTHER STAKEHOLDERS ON SUSTAINABILITY MATTERS.



TO REDUCE OUR CARBON FOOTPRINT & OPTIMIZE OUR ENERGY CONSUMPTION.



TO CONSERVE OUR WATER RESOURCES.



WASTE

TO MINIMIZE OUR WASTES GOING TO LANDFILL.



BIODIVERSITY

TO PRESERVE OUR ECOSYSTEMS & THEIR BIODIVERSITY



RESPONSIBLE PROCUREMENT

TO ENGAGE WITH OUR SUPPLIERS ON ENVIRONMENTAL & SOCIAL CONCERNS



INCLUSIVENESS

TO ASSIST NEEDY PEOPLE OF THE SOCIETY THROUGH SOCIAL PROJECTS IN COLLABORATION WITH NGOS.



POST-COVID INITIATIVES

WE AIM AT PROVIDING A SAFE AND HYGIENIC ENVIRONMENT FOR OUR PEOPLE AND GUESTS WHILE ENSURING COLLABORATION WITH LOCAL COMMUNITY AND SUPPORT NGOS IN THEIR SOCIAL MISSIONS

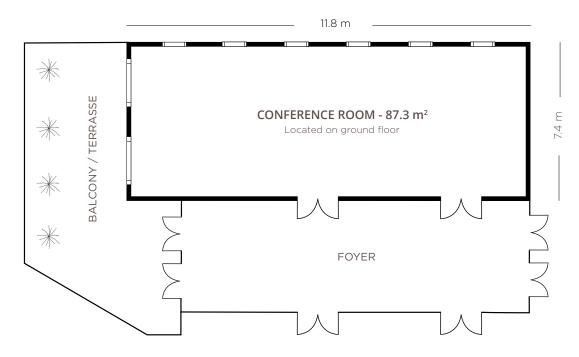
Discover our **SUSTAINABLE CHARTER** available on our website **www.heritageresorts.mu**

MEETINGS & CONFERENCES AT CHANTOISEAU

CONFIGURATION OF THE CONFERENCE ROOM

- 70 pax in Theatre style
- 48 pax in Banquet style
- 30 pax in Classroom style28 pax in Boardroom style
- 25 pax in U shape style





FACILITIES

LCD projector & screen	✓
Flip chart	✓
Retractable screen	✓
Television	✓
Sound system	✓
DVD/Video Lecterns	✓
Secretarial services	✓

AVAILABLE ON REQUEST WITH ADDITIONAL FEE

Flower decoration (including stand bouquets and centre pieces)	~
Photocopy service	✓
Laptop computer	✓
Microphones	✓

RESORT MAP



- Reception
- Annabella's restaurant
- Le Palmier restaurant
- 4 Gin'ja restaurant
- 5 · Cavendish Bar & Lounge
 - · Le Kiosque Gourmand
- 6 Seven Colours Spa 'Millesime Collection'
- 7 Wellness Sanctuary
- 8 Timomo kids club
- 9 Activities centre

- 10 Baby & Teens Corner
- 11 Towards:
 - · Le Château de Bel Ombre
 - · Heritage Golf Club
- 12 Parking
- 13 Heritage Awali Golf & Spa Resort
- 14 C Beach Club & Cabana boat house
- 15 World of Seashells

ADDITIONAL SERVICES

Free of charge

- Wifi throughout the hotel Foreign currency exchange
- LibraryFree shuttle service to the Heritage Golf and Le Château de Bel Ombre
- Concierge service
- Medical assistance/service (nurse on site or doctor on call, from 09h00 to 23h00)
- Shower rooms

At extra cost

- Car rental service
- Laundry service
- Excursion desk
- Florist service
- · Photo & video service
- Taxi service
- Helicopter transfers

- Limousine transfer
 VTT, FAT bikes, electric bikes rental
 Access to "Yu Lounge", exclusive airport lounge: dedicated concierge services, customs and immigration, catering services, including a bar with a selection of wines and champagnes (extra cost)

OUR SELECTION*

Heritage Resorts

NATURE LOVERS

- Discovery trails by Eco Quad & Buggy
- 4x4 Safari discovery trail
- Mauritius Wildlife Foundation Trek
- **UNESCO Man & Biosphere Trek**
- Dolphin Watching
 Picnic POD in nature
- Wellness nature experiences
- World of Seashells
- Hiking of Le Morne Brabant, a UNESCO World Heritage Site

INSPIRED GOURMET

- 12 restaurants and 8 bars
- Heritage Bel Ombre terroir products
- Sunday brunch at C Beach Club
- 3 cellars with a different concept for each
- Boma, an African Experience
- Kiosk Gourmand with a selection of homemade seasonal ice creams, sherbets and pancakes
- Exclusive selection of private dinning experiences

HAPPY KIDS

- Timomo Baby Club for 0 to 35 months
- Timomo Kids Club as from 3 Yrs old
- Heated pool at the Kids Club
- Natural bathroom amenities in suite
- Ti-Chef Cooking classes
- Golf initiation for kids
- Giant outdoor games Marine life educational submarine
- Timomo discovery Excursions
- Click & capture photography sessions

WELLNESS ADDICTS

- Wellness bliss program
- group classes

PASSIONATE GOLFERS

- 18-Hole Championship golf courses
- Upcoming 2nd championship course -La Reserve Golf Links
- Best golf in the Indian Ocean
- Golf Bliss program by Heritage Resorts
- FootGolf & Night Golf
- Golfer's Ostheopathy program
- Host of Afrasia Bank Mauritius Open
- Pro Golf Academy with custom designed programs
- SNAG (Starting New at Golf)

BF ACTIVE

- Big game fishing
- Discovery of Chamarel or Souillac by Electric Bike
- Fitness personal trainer
- Watersports Activities
- Tennis Clinics and private lessons
- · Kite Surf initiation and lessons
- Laser lessons
- Archery initiation
- · 4 km health track around the domaine.
- Horse & pony riding
- Padel Tennis
- Swimming lessons

LEISURE TIPS

- · Cinema on the beach
- Weekly Brunch with live DI
- Daily sunset ritual
- Bay 2 Bay tour
- Catamaran & Speedboats
- Bubbles Sunset Cruise
- The Rhum route by La Rhumerie de Chamarel
- Underwater waterfall helicopter tour
- Daily evening entertainment at the Bar

*Some activities at extra cost



HERITAGE RESORTS IN BEL OMBRE



The hotel is located in the south of the island at Bel Ombre

Direct access to the beach

Credit cards accepted: Visa, Amex, MasterCard & Diners Club International

DISTANCES FROM THE HOTEL

Capital, Port-Louis: 50 km / 1 hour by car SSR International Airport: 43 km / 40 min by car

Currency: Mauritian rupee

Languages spoken: English, French and Creole

Driving on the left hand side of the road: International driving license required in order to hire a car

ABOUT MAURITIUS

The island of Mauritius is situated 3,000 km to the east of the African continent. The diversity of its landscape extends over an area of 1,865 km². Its superb coastline, 160 km long, its multicoloured coral reef and its picturesque mountains make it the jewel of the Indian Ocean. With average temperatures of 22°C in winter and 31°C in summer in the coastal regions, the island is an ideal year-round destination. The "rainbow" population consists of approximately 1.3 million inhabitants of various ethnic origins, from India, China, Africa and Europe.

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